



Home Energy Advisor

Home-based. Part-time. Flexible working. Good hourly rate. Training provided.

We are looking for somebody to join our team as a self-employed

Home Energy Advisor.

SDCE is a non-profit, community benefit society, which delivers impactful projects to reduce carbon emissions and fuel poverty in the South Hams. We have long term funding for several projects and are looking for a self-employed home energy support worker to join our team.

Based in the South Hams, you'll be passionate about helping people in fuel poverty, improving wellbeing and decarbonising existing housing.

The Role:

You will be working closely with colleagues in the Energy Support Team to deliver a range of community-focused energy and fuel poverty projects. You join SDCE in a time of growth and you'll be helping us to reach more residents in need of our support. You will bring your skills to the team working in one or more of the following areas:

- Energy efficiency and retrofit works – enabling the installation of simple measures and larger retrofit works in homes, by supporting vulnerable residents on their journey.
- Fuel poverty prevention – supporting residents at risk of fuel poverty and living in cold, damp homes.
- Community engagement – drop-ins, training sessions and workshops.

Our Energy Advisors play an important role in delivering the overall aims and objectives of Devon's Community Energy Groups, working as part of an innovative and supportive network across Devon, directly helping to improve the lives of those living in our local community.

The role involves:

- Providing tailored advice and support to householders in the South Hams
- Giving advice by phone, email and through home visits
- Attending drop-in sessions and community events, setting up a display stand and engaging the public
- Participating in team meetings, sharing information and supporting each other
- Building on existing relationships with local community partners
- Keeping up to date with new energy grants and schemes in order to provide the maximum support to householders
- Keeping accurate records – on paper and electronic

About you:

You are a people person, who is able to think critically and learn new skills, passionate about supporting residents to improve their circumstances.

Here's what we're looking for:

- ✓ A passion for working alongside residents to improve their circumstances.
- ✓ A caring and understanding approach and ability to show empathy.
- ✓ Thrives in a dynamic and collaborative work environment.
- ✓ Able to stay focussed and calm when helping people who are distressed.
- ✓ Can build relationships in person, but also comfortable remote working with other team members
- ✓ Enthusiasm, dedication to problem solving, and ability to build rapport with residents and colleagues in the community.
- ✓ A team player, able to work on own initiative with limited supervision.
- ✓ Excellent written and oral skills.
- ✓ An eye for detail and accurate record keeping.
- ✓ IT literate and able to use a database for record keeping.
- ✓ Have own vehicle/access to vehicle for carrying out visits.
- ✓ Willing to attend training and learn new skills.

Desirable:

- ✓ Knowledge and understanding of fuel poverty, energy efficiency and their effects on health.
- ✓ An interest in the community energy sector and the transition to Net Zero.
- ✓ Ability to support Project Managers in monitoring and attaining targets.

- ✓ Own laptop or iPad.
- ✓ Experience of the welfare benefit system.
- ✓ A Disclosure and Barring Service (DBS) check will be required.
- ✓ Perhaps you're already delivering grass roots action on the journey to Net Zero or have a few years' experience supporting residents in a frontline service.

The Offer

Time: Self-employed part-time role, hours to suit you (average 2-4 days a week)

Duration: 1 year fixed term contract, with potential for extension

Location: Home-based with travel across the South Hams

Salary: Hourly rate £15, rising to £17.70 after 3 months.

Start date: ASAP

Deadline: 28/10/24

Further details: Please email Nicky@sdce.org.uk to arrange an informal discussion.

Application process:

Please email a CV and covering letter describing your motivations and suitability for the role to

Nicky@sdce.org.uk